

Strategic Directions 2023 - 2026



- **Enhance our service delivery model toward better outcomes for victims**
 - Strengthen partnerships and collaboration to ensure more effective support for victims
 - Expand our outreach to better serve the Indigenous, Francophone and racialized communities
 - Continue with partners advocate for the needs of our clients (e.g. housing, basic needs, etc.)
- **Foster a culture of learning, development, and growth**
 - Develop a comprehensive volunteer strategy to recruit, retain and honour the work volunteers
 - Improve the total compensation package for our staff
 - With staff, develop strategies toward support, development and growth
- **Strengthen Board Governance Excellence**
 - Develop a comprehensive strategy to effectively recruit and have a diverse, and skills-based Board
 - Develop a strategy to advocate in alignment with our mission
 - Develop committee structure to support the work of the Board (e.g. Client Advisory Committee (reflect victims' voices within our work), governance, nomination, etc.)
- **Secure a broader funding base**
 - Develop effective ways to tell our story and impact
 - Consider other funders/grantors
 - With the support of the Board, develop a fund development strategy

